

# VLS SECURITIES LIMITED

CIN: U74899DL1994PLC062123

## Investor Complaints Data

(pursuant to SEBI Circular No. SEBI/HO/MIRSD/DOP/P/CIR/2021 dated December 02, 2021)

### Investor Complaint Data for May, 2024

| S. No. | Received from           | Carried forward from previous month | Received during the month | Percentage of total client base | Total pending | Resolved* | Pending at the end of the month** |                                | Average resolution time^ (in days) |
|--------|-------------------------|-------------------------------------|---------------------------|---------------------------------|---------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
|        |                         |                                     |                           |                                 |               |           | Pending for less than 3 months    | Pending for more than 3 months |                                    |
| 1      | May, 2024               |                                     |                           |                                 |               |           |                                   |                                |                                    |
|        | Directly from investors | 0                                   | 0                         | 0.00%                           | 0             | 0         | 0                                 | 0                              | 0                                  |
|        | SEBI (SCORES)           | 0                                   | 0                         | 0.00%                           | 0             | 0         | 0                                 | 0                              | 0                                  |
|        | Stock Exchanges         | 0                                   | 0                         | 0.00%                           | 0             | 0         | 0                                 | 0                              | 0                                  |
|        | Other Sources (if any)  | 0                                   | 0                         | 0.00%                           | 0             | 0         | 0                                 | 0                              | 0                                  |
|        | Grand Total             | 0                                   | 0                         | 0.00%                           | 0             | 0         | 0                                 | 0                              | 0                                  |

### Monthly Complaint Disposal Trend

| S. No. | Month       | Carried forward from previous month | Received | Resolved* | Pending** |
|--------|-------------|-------------------------------------|----------|-----------|-----------|
| 1      | April, 2024 | 0                                   | 0        | 0         | 0         |
| 2      | May, 2024   | 0                                   | 0        | 0         | 0         |
|        | Grand Total | 0                                   | 0        | 0         | 0         |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Annual Complaint Disposal Trend

| S. No. | Year        | Carried forward from pervious year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|-------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1      | 2017-18     | 0                                  | 0                        | 0                        | 0                              |
| 2      | 2018-19     | 0                                  | 0                        | 0                        | 0                              |
| 3      | 2019-20     | 0                                  | 0                        | 0                        | 0                              |
| 4      | 2020-21     | 0                                  | 0                        | 0                        | 0                              |
| 5      | 2021-22     | 0                                  | 0                        | 0                        | 0                              |
| 6      | 2022-23     | 0                                  | 0                        | 0                        | 0                              |
| 7      | 2023-24     | 0                                  | 0                        | 0                        | 0                              |
| 8      | 2024-25     | 0                                  | 0                        | 0                        | 0                              |
|        | Grand Total | 0                                  | 0                        | 0                        | 0                              |